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James P. Kelly, Esq.
(401) 276-6564

2700 HOSPITAL TRUST TOWER
PROVIDENCE, RI 02903-2499
(401) 274-9200
FAX (401) 276-6611

December 17, 1997

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

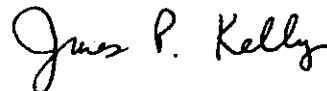
State of Rhode Island
Secretary of State
Corporations Division
100 North Main Street
Providence, RI 02903

RE: QUANTUM INTERNATIONAL GROUP, INC., ET AL.

Ladies and Gentlemen:

1997 Please accept this letter as official notice of my resignation as registered agent with the Rhode Island Secretary of State on behalf of QUANTUM INTERNATIONAL GROUP, INC., QUANTUM RESOURCES, INC., QUANTUM INTERNATIONAL ADJUSTERS, LTD. and QUANTUM INSURANCE ADMINISTRATIVE SERVICES, INC., f/k/a CLAIM STRATEGIES. This resignation is effective immediately. *PR 1997*

Sincerely,



James P. Kelly

cc: Victoria Almeida, Esq. (via certified mail)

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SECRETARY OF STATE
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