



(b) The names and respective addresses of its principal officers (mandatory if directors are not required under the laws of the state or country of which it is incorporated).

	<u>Name</u>	<u>Address</u>
President	<b>CHARLES E. SYKES</b>	<b>400 N. ASHLEY DRIVE, SUITE 2800 TAMPA, FL 33602</b>
Vice President	<b>W. MICHAEL KIPPHUT</b>	<b>400 N. ASHLEY DRIVE, SUITE 2800 TAMPA, FL 33602</b>
Treasurer		
Secretary	<b>JAMES T. HOLDER</b>	<b>400 N. ASHLEY DRIVE, SUITE 2800 TAMPA, FL 33602</b>

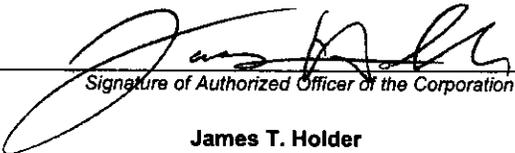
9. The aggregate number of shares which it has authority to issue; itemized by classes, par value of shares, shares without par value, and series, if any, within a class, is:

<u>Number of Shares</u>	<u>Class</u>	<u>Series</u>	<u>Par Value or Statement that Shares are without Par Value</u>
<b>47,075,251</b>	<b>Common</b>		<b>\$.01</b>

10. (a) **\$ 1.4 Billion** = An estimate of the value of all property to be owned by the corporation for the following year, wherever located.
- (b) **\$ 0.00** = An estimate of the value of the corporation's property to be located within Rhode Island during the following year.
- (c) **0** % = An estimate, expressed as a percentage, of the proportion that the estimated value of the property of the corporation to be located within this state during the following year bears to the value of all property of the corporation to be owned during the following year, wherever located. *{divide (b) by (a) and multiply by 100 to obtain the percentage}*
11. (a) **\$ 750,000,000** = An estimate of the gross amount of business to be transacted by the corporation during the following year.
- (b) **\$ 0.00** = An estimate of the gross amount of business to be transacted by the corporation at or from places of business in Rhode Island during the following year.
- (c) **0** % = An estimate, expressed as a percentage, of the proportion that the gross amount of business to be transacted by the corporation at or from places of business in this state during the following year bears to the gross amount thereof which will be transacted by the corporation during the following year. *{divide (b) by (a) and multiply by 100 to obtain the percentage}*
12. This application is accompanied by a certificate of Good Standing issued by the proper officer of the state or country under the laws of which it is incorporated.
13. This Application for Certificate of Authority shall be effective upon filing unless a specified date is provided which shall be no later than the 90th day after the date of this filing \_\_\_\_\_.

Under penalty of perjury, I declare and affirm that I have examined this Application for Certificate of Authority, including any accompanying attachments, and that all statements contained herein are true and correct.

Date: **6 December 2011**

  
 \_\_\_\_\_  
*Signature of Authorized Officer of the Corporation*  
**James T. Holder**  
 \_\_\_\_\_  
*Type or Print Name of Authorized Officer*

# *State of Florida*

## *Department of State*

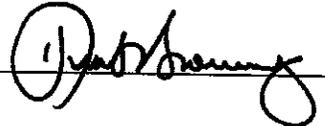
I certify from the records of this office that SYKES ENTERPRISES, INCORPORATED is a corporation organized under the laws of the State of Florida, filed on March 1, 1996.

The document number of this corporation is P96000019270.

I further certify that said corporation has paid all fees due this office through December 31, 2011, that its most recent annual report was filed on January 28, 2011, and its status is active.

I further certify that said corporation has not filed Articles of Dissolution.

*Given under my hand and the Great Seal of  
Florida, at Tallahassee, the Capital, this the  
Fourteenth day of December, 2011*



*Secretary of State*



Authentication ID: 000215193190-121411-P96000019270

To authenticate this certificate, visit the following site, enter this ID, and then follow the instructions displayed.

<https://efile.sunbiz.org/certauthver.html>



# State of Rhode Island and Providence Plantations

**A. Ralph Mollis**

*Secretary of State*

## STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

I, A. RALPH MOLLIS, Secretary of State of the State of Rhode Island  
and Providence Plantations, hereby certify that this document, duly  
executed in accordance with the provisions of Title 7 of the General Laws  
of Rhode Island, as amended, has been filed in this office on this day:

A handwritten signature in black ink that reads "A. Ralph Mollis".

A. RALPH MOLLIS

*Secretary of State*

