



State of Rhode Island and Providence Plantations
Office of the Secretary of State

Fee: \$50.00

Division Of Business Services
148 W. River Street
Providence RI 02904-2615
(401) 222-3040

Foreign Business Corporation
Annual Report

Filing Period: January 1 - March 1

In accordance with R.I.G.L. 7-1.2-1501(e), each corporation failing or refusing to file its annual report within thirty (30) days after the time prescribed by law (R.I.G.L. 7-1.2-1501 (c&d)) is subject to a penalty fee of \$25.00.

ANNUAL REPORT YEAR: 2016

1. Corporate ID No. 000763444

2. Name of Corporation Convergys Customer Management Group Inc.

3. Street Address Principal Business Office:

No. and Street: 201 EAST FOURTH ST
TAX DEPT, 102-1100

City or Town: CINCINNATI

State: OH

Zip: 45202

Country: USA

4. Business Phone No.

5137844350

5. State of Incorporation

State: OH

6. Brief Description of the Character of Business Conducted in Rhode Island

CONTACT CENTER OPERATIONS

7. Names and Addresses of the Officers and Directors:

All officers and directors must be listed.

Title	Individual Name First, Middle, Last, Suffix	Address Address, City or Town, State, Zip Code, Country
PRESIDENT	ANDREA J AYERS	201 EAST FOURTH ST CINCINNATI, OH 45202 USA
TREASURER	DAVID R WIEDWALD	201 E FOURTH ST CINCINNATI, OH 45202 USA
SECRETARY	TAMMY L ROHRER	201 E FOURTH ST CINCINNATI, OH 45202 USA
ASST TREASURER	BRYAN C WHEATLEY	201 E FOURTH ST CINCINNATI, OH 45202 USA

VICE PRESIDENT	HELENA LAWSON BROOKS	201 E. 4TH STREET CINCINNATI, OH 45202 USA
DIRECTOR	ANDREA J AYERS	201 E FOURTH ST CINCINNATI, OH 45202 USA
DIRECTOR	ANDRE S VALENTINE	201 E FOURTH ST CINCINNATI, OH 45202 USA
DIRECTOR	JARROD B PONTIUS	201 E FOURTH ST CINCINNATI, OH 45202 USA

8. Shares Authorized and Issued

Class of Stock	Series of Stock	Par Value Per Share	Total Authorized Shares <i>Number of Shares</i>	Total Issued and Outstanding <i>Num of Shares</i>
CNP		\$0.0000	750.00	100

9. This report must be executed on behalf of the corporation by an authorized representative. If the corporation is in the hands of a receiver or trustee, this report must be executed on behalf of the corporation by the receiver or trustee.

Signed this 5 Day of February, 2016 at 12:11:45 PM. *This electronic signature of the individual or individuals signing this instrument constitutes the affirmation or acknowledgement of the signatory, under penalties of perjury, that this instrument is that individual's act and deed or the act and deed of the corporation, and that the facts stated herein are true, as of the date of the electronic filing, in compliance with R.I. Gen. Laws § 7-1.2.*

By BRYAN C WHEATLEY
Signature of Authorized Representative of the Corporation

Form No. 630
Revised 09/07

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