

RESIGNATION OF REGISTERED AGENT UPON WHOM PROCESS MAY BE SERVED

Secretary of State
Corporation Division
100 North Main Street
Providence, Rhode Island 02903-1335

Gentlemen:

Please take notice that the undersigned hereby resigns as Registered Agent upon
whom process may be served in Rhode Island for _____
ASPECT COMMUNICATIONS CORPORATION (000128887)
a corporation organized under the laws of the State of CALIFORNIA

IN WITNESS WHEREOF, the undersigned corporation has caused this notice to
be executed in its name by its Assistant Secretary, this 19th day of
January, 2011.

C T CORPORATION SYSTEM
(AGENT)


ASSISTANT SECRETARY

RECEIVED
SECRETARY OF STATE
CORPORATIONS DIV
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